

## Scott AFB COVID Vaccine Question & Answers

***This is a list of common questions at Scott AFB...for other questions, please see the DoD Q&A sheet under the Supervisor's Tool Kit, Medical Guidance section of this page***

**1) Q: When will the vaccine be available to me?**

A: Scott AFB continues to receive limited vaccine and is following the **DoD** Prioritization Scheme for COVID vaccination. It focuses on medical personnel, first responders, critical national capabilities, deployers, beneficiaries over 75 years old, and front line essential workers. It is only available at Scott AFB for DoD employees and beneficiaries in these categories associated with the base at this time.

- If that includes you, please ask your leadership where you fall in the Scheme – you will be notified by your leadership when you are eligible. If you are a beneficiary over 75 years old, you should already have been contacted. If not, you may email [scottafb.covidvaccine@gmail.com](mailto:scottafb.covidvaccine@gmail.com) to request an appointment.

- When sufficient supply arrives that allows us to vaccinate all beneficiaries, notifications will be made through Audiocare, Facebook, and other public messaging means.

**2) Q: What tier am I in?**

- Military members or DoD employees- Contact leadership chain for your specific Tier information.
- Beneficiary age 75 or over- Tier 1B
- Beneficiary age 65 to 74 - Tier 1C
- Dependents - Tier 1C (if high risk) or 2 (if healthy).
- All “healthy” others - Tier 2

**3) Why am I not high risk since I have (insert issue)? Who is deciding this list?**

- *As of Dec 23, 2020, the CDC defines high risk indicators as cancer, chronic kidney disease, COPD, heart conditions, immunocompromised state from solid organ transplant, obesity, pregnancy, sickle cell disease, smoking, and type 2 diabetes.*
- There is no waitlist of patients that will receive the vaccine at Scott AFB. Providers will not be conducting record reviews to determine priority of need between patients.
- When the MDG is able to move to Tier 1C, the vaccine will be made available to anyone identifying themselves as high risk on a first come first serve basis.
- Please check the MDG Facebook page or call the COVID Vaccine Cell at 618-256-7164 for information on vaccine availability. The COVID Vaccine Cell is only manned when there is vaccine available, but recorded status updates will be available at this number.
- A scheduling app is currently in the process of being approved for use at Scott AFB. More information will be made available when the app is approved.

**4) How can I get a records review by my PCM to get the COVID vaccine earlier?**

- *As of Dec 23, 2020, the CDC defines high risk indicators as cancer, chronic kidney disease, COPD, heart conditions, immunocompromised state from solid organ transplant, obesity, pregnancy, sickle cell disease, smoking, and type 2 diabetes*
- There is no waitlist of patients that will receive the vaccine at Scott AFB. Providers will not be conducting record reviews to determine level of need between patients.
- When the MDG is able to move to Tier 1C (high risk), the vaccine will be made available to anyone identifying themselves as high risk on a first come first serve basis.
- Please check the MDG Facebook page or call the COVID Vaccine Cell at 618-256-7164 for information on vaccine availability. The COVID Vaccine Cell is only manned when there is vaccine available, but recorded status updates will be available at this number.
- A scheduling app is currently in the process of being approved for use at Scott AFB. More information will be made available when the app is approved.

**5) When will the COVID vaccine be available to me/my tier/my age group?**

- Unfortunately there is no estimate on when vaccines will be available for dependents, retirees, and the majority of military members. Vaccine allocations are extremely limited and unpredictable at this time. The Medical Group is working through the DoD Prioritization Schema with vaccine that is available. We are currently working through Tier 1B (critical national capabilities, deployers, beneficiaries over age 75, and front line essential workers on base).
- For beneficiaries aged 65-74 with a PCM in the MDG: You will receive a phone call to schedule you when vaccine is available.
- For all others: Please check the MDG Facebook page or call the COVID Vaccine Cell at 618-256-7164 for information on vaccine availability. The COVID Vaccine Cell is only manned when there is vaccine available, but recorded status updates will be available at this number.
- A scheduling app is currently in the process of being approved for use at Scott AFB. More information will be made available when the app is approved.

**6) If I can't make my original scheduled date for the second dose, can I reschedule my COVID vaccine #2 appointment?**

- Please email the COVID vaccine org box at [scottafb.covidvaccine@gmail.com](mailto:scottafb.covidvaccine@gmail.com) to reschedule.

**7) Can I come in to get my COVID vaccine #2 prior to 28 days?**

- CDC recommends that the second dose is received no earlier than 24 days and no later than 42 days after the first dose. The optimal time between doses is 28 days.
- Please email the COVID Vaccine org box at [scottafb.covidvaccine@gmail.com](mailto:scottafb.covidvaccine@gmail.com) to reschedule.

**8) If I received my first COVID vaccine shot somewhere else and it's the same as the base is offering, can I schedule my COVID vaccine #2 at MTF?**

- It is recommended that you receive the second dose in the same facility in which you received the first.
- If this cannot be arranged, please email the COVID Vaccine org box at [scottafb.covidvaccine@gmail.com](mailto:scottafb.covidvaccine@gmail.com) to reschedule.
- Keep in mind that Scott AFB receives only enough second doses to account for the first doses administered in this facility. If more second doses are given, there will be less available for the population that received the first dose in our facility.

**9) Are DOD beneficiaries that are not empaneled to the MTF (i.e. other retiree/dependents in the area) able to be put on a list to receive the COVID vaccine at the Scott Clinic?**

- There is no waitlist of patients that will receive the vaccine at Scott AFB.
- Beneficiaries that are not empaneled to the MTF are eligible to receive the vaccine when it becomes available to their tier.
- Please check the MDG Facebook page or call the COVID Vaccine Cell at 618-256-7164 for information on vaccine availability. The COVID Vaccine Cell is only manned when there is vaccine available, but recorded status updates will be available at this number.
- A scheduling app is currently in the process of being approved for use at Scott AFB. More information will be made available when the app is approved.

**10) Do I need a referral to receive the COVID Vaccine off-base?**

- Active duty members require a referral to receive the COVID vaccine off base. This can be done through their PCM team.
- All TRICARE PRIME beneficiaries are eligible to receive the vaccine off base from any TRICARE authorized non-network provider without a referral and without incurring a charge.

**11) Do I have to get the vaccine?**

- The vaccine is currently optional for all beneficiaries. You have the right to decline vaccination.

**12) I'm scheduled to get my shot but I lost the reporting instructions. What do I do?**

- Come to the front entrance of the clinic and you will be directed where to go.

**13) I was vaccinated and now I am experiencing symptoms. What do I do?**

- If you are enrolled to the 375 MDG, you may call (618) 256-9355 to place a telephone consult with your provider. If you are not enrolled to the 375 MDG, you should seek care with your normal off-base provider.